

# LIMITED WARRANTY

for Inverter Package Series



**Models:** MDPH180244, MDPH180364, MDPH180484, MDPH180604,  
MDPHK-05, MDPHK-10, MDPHK-15, MDPHK-20

This non-transferable warranty provides for a total of 10 years of limited warranty coverage.

This warranty applies to all units installed in owner-occupied residences, multi-family residences, and limited commercial applications which use a 1-Phase power supply.

The unit models listed above are warranted by "MRCOOL" against defects in materials and workmanship under normal use and maintenance, as provided below:

**To the original owner, MRCOOL provides a non-transferable warranty period of ten (10) years on the compressor and ten (10) years on all parts and ten (10) years labor (the first 90 days of the 10 year labor warranty is the responsibility of the installing company) to the original end user. The warranty on all labor, parts, and compressor is provided to the original end user given the following conditions and limitations:**

This warranty **DOES NOT** continue after the unit is removed from the location where it was originally installed.

This warranty **DOES NOT** apply to, and no warranty is offered by MRCOOL on any unit that **IS NOT** purchased from an authorized dealer and installed with adherence to all applicable federal, state, and local codes, policies and licensing requirements.

The parts and compressor warranty period begins on the date of the original installation. The labor warranty starts on the ninety first (91) day following the date of original installation. If that date cannot be verified, the warranty period begins three (3) months after the month of purchase.

As its only responsibility, and your only remedy, MRCOOL will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a MRCOOL heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty **DOES NOT** apply to freight, maintenance, or system diagnostics, or any other cost associated with the operation of the unit. MRCOOL will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover refrigerant.

**Limit of Liability:** The total amount for labor repairs made in connection with all claims that are made pursuant to this Service Agreement shall not exceed the purchase price of the product less taxes, or Our limit of liability, whichever is less. In the event that payments for repairs are made, which in the aggregate, are equal to the product Purchase Price, or We replace the product with a new, rebuilt or refurbished product of equal or similar features and functionality, We will have no further obligations under this Service Agreement. For more details on Limit of Liability, please call [844-518-2040].

MRCOOL **IS NOT** responsible for any of the following:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of MRCOOL.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by MRCOOL.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.



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## WARRANTY LIMITATIONS

All installation must be in compliance with applicable laws, regulations, codes, and ordinances.

Products purchased over the internet or through other electronic means must be installed by a qualified installer and the installation must adhere to the Quality Installation protocols of the Air Conditioning Contractors of America (ACCA) as well as the instructions stated in the installation manual.

## EXCLUDED COMPONENTS

The following components are not covered by this warranty: cabinets, cabinet pieces, air filters, driers, refrigerant, belts, wiring, fuses, oil nozzles, unit accessories and any parts not affecting unit operation.

## CARE OF EQUIPMENT

Your new MRCOOL unit must be properly installed, operated and maintained in accordance with the unit installation, operation and maintenance instructions provided with each MRCOOL unit. Failure to provide maintenance per MRCOOL instructions will void this warranty.

This warranty is provided in lieu of any and all other warranties, expressed or implied, including any implied warranty of merchantability and fitness for a particular purpose. Whether any claim is based on negligence or other tort, breach of warranty or other breach of contract, or any other theory, IN NO EVENT SHALL MRCOOL, LLC BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES TO ANY PERSONAL, INTANGIBLE, AND/OR REAL PROPERTY; NOR SHALL MRCOOL, LLC BE LIABLE FOR EXPENSES RESULTING FROM BUSINESS INTERRUPTION, INCLUDING BUT NOT LIMITED TO LOST PROFITS, EXTRA UTILITY COSTS OR OTHERWISE. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.